

## Empire Plan Prescription Drug Program Website Statistics

	March 2017	April 2017	May 2017	June 2017	July 2017	August 2017
Order Status	13,773	11,969	12,768	11,423	11,420	13,935
Refills	5,861	5,558	5,806	5,380	5,477	5,488
Renewals	860	823	792	668	1,000	941
Pharmacy Locator	0	0	0	0	111	44
Envelopes, Forms, Temp Id	0	0	0	0	160	196
Claim Form Request	0	0	0	0	0	0
Drug Information	1,180	788	984	964	923	917
Account Summary	537	645	451	534	683	562
	September 2017	October 2017	November 2017	December 2017	January 2018	February 2018
Order Status	9,934	11,107	11,044	11,681	12,198	9,754
Refills	5,130	5,726	5,501	5,442	6,267	4,710
Renewals	819	920	948	864	1,116	915
Pharmacy Locator	172	51	207	202	249	129
Envelopes, Forms, Temp Id	192	212	191	210	302	247
Claim Form Request	0	0	0	0	0	0
Drug Information	809	984	865	926	1,232	1,035
Account Summary	615	636	626	659	844	751
	March 2018	Total				
Order Status	114,398	255,404				
Refills	5,293	71,639				
Renewals	798	11,464				
Pharmacy Locator	200	1,365				
Envelopes, Forms, Temp Id	237	1,947				
Claim Form Request	0	0				
Drug Information	1,085	12,692				
Account Summary	833	8,376				